

Important Updates

- 1** *Please be advised that our P.O. Box address has changed for mailed payments.*

Please update this address if you utilize a bank bill pay system (i.e. Chase.com, WellsFargo.com, etc.)



**{YOUR UTILITY OR DISTRICT}
P.O. BOX 676664
DALLAS, TX 75267-6664**

- 2** *Please make sure your full 15-digit account number is referenced on checks mailed to us. (ex: 70615-0012345678)*

*Note: If you utilize a bank bill pay system to pay your utility bill, please ensure your full **15 digit account number** is referenced on any checks mailed from your bank to ensure timely processing. Account numbers that are incorrect, contain less than 15 digits, or reference an incorrect address will be delayed and may lead to longer check processing times. Customers who pay their bills online through www.crossroadsus.com will only use the last 10 digits of their account number to access their accounts.*